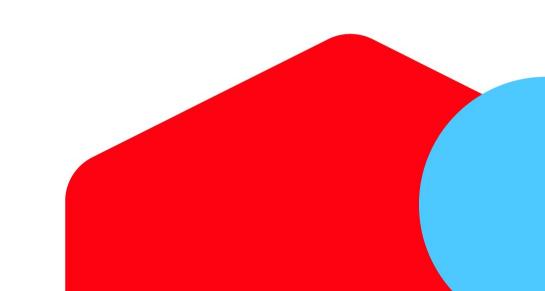
# **Bridging Company Data and Research**

Mercari R4D

mercari





**Research for** 

Design
Development
Deployment
Disruption

株式会社メルカリが 2017年12月に設立した、社会実装を目的とする研究開発組織

メルカリグループが目指す「限りある資源を循環させ、あらゆる人が可能性を発揮できる 社会」に向けて、イノベーションを創出する研究開発に取り組んでいます

### Introduction

Providing data to researchers helps us to achieve our company's mission.

# Circulate all forms of value to unleash the potential in all people.

# How to build better bridges?

- **Ol** Explaining Privacy Considerations
- **02** Explaining the Company's Resource Costs
- **03** Learning Researcher's Needs

# **Explaining Privacy Considerations**

#### **How Do We Protect Our Customer's Privacy**

- We need to avoid personally identifiable information (PII).
- We need to make it difficult to use aggregate data to identify individuals.
- We need to abide by follow our Terms of Service with our customers.
- We need to follow legal rules, like Japan's Act on the Protection of Personal Information.

# **Explaining Privacy Considerations**

#### Conclusion

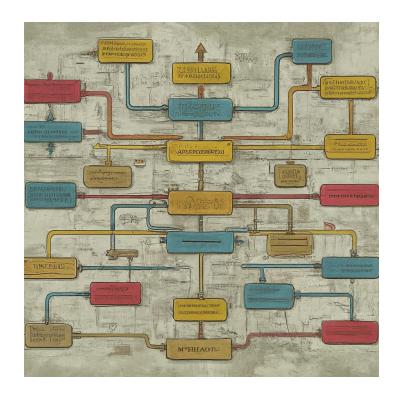
# We need to follow our corporate, legal, and ethical rules.

#### Dataset are not always easy to assemble

- The way that the data is organized in the company does not always make it easy to make a dataset.
- Data is more complicated to assemble at a large scale.

Related might not be together in the company's backend.

- Legal and compliance
- Merging systems (for example, from an acquisition)
- Consequences of past decisions
- Team structures



1 image	1 million images	100 million images
<ul><li>Timeframe: &lt;1 second</li><li>Error: almost</li><li>Storage: 1 computer</li></ul>	<ul> <li>Timeframe: ~6 hours</li> <li>Error: ~1 time</li> <li>Storage: 1 computer</li> </ul>	<ul><li>Timeframe: 25 days</li><li>Error: Every time</li><li>Storage: &gt;1 computer</li></ul>

#### At large sizes:

- We are guaranteed to have an error.
- We can't restart from the beginning. We need to save our progress.
- The amount of code and complexity of the task increases.

#### Conclusion

# Companies make decisions about how to prioritize time.

# Learning Researchers' Needs

#### We need more information about what researchers' want

- There are many researchers working in different fields.
  - Different types of research may require different data.
- Researchers are using different tools.
- Researchers may want different formats.

# Learning Researchers' Needs

#### Things I don't know:

- Which software is the used the most by researchers?
- Which data would be the most useful to most researchers?
- What is the most difficult point in using our dataset?



# **Learning Researchers' Needs**

#### Conclusion

# Understanding researcher's needs helps us to know how to prioritize our time.

#### Follow R4D

#### You Tubeチャンネル「メルカリ研究開発部 - mercari R4D」

#### 4,400 subscribers!

mercari R4Dの研究内容やイノベーティブな人・コトを取り上げ、近未来的な情報をお届けする You Tubeチャンネルを運営。

#### <動画例>

- 量子力学×サマーウォーズ
- サッカーチームの DX化によるビジネス戦略
- 自動車のインターフェース変遷
- ELSI×バック・トゥ・ザ・フューチャー
- NFT, Blockchain

